

# Quality Policy

## Our commitment

AMH Civil and its leadership is committed to building a company which encourages and motivates our people to develop and improve their skills and capability to deliver service to our clients.

Our Quality Management System will be built to meet the requirements of ISO9001:2015. It will establish a framework for the continuous improvement of the efficiency and effectiveness of our products, services, processes.

## Quality Policy in practice

Comply with relevant legal obligations, customer requirements and standards relevant to Quality Management system

Ensure our Quality Management System is implemented across the business and make incremental improvements to support our strategic direction

Establish standards of performance, measurable objectives and targets to monitor and review our success in implementing the Quality Management System

Constantly innovate and deliver quality products and services to our stakeholders.

Provide our employees with opportunities to continually improve their skills, knowledge and experience of quality practices

Base our decisions on facts and analysis of data gathered from measurements such as product, process and system characteristics

Drive organisational learning through the identification, reporting, investigation and resolution of non-conformances and take action to correct and prevent recurrence

Work with all our stakeholders- customers, consultants, contractors and suppliers to ensure consistent quality outcomes

A handwritten signature in black ink, appearing to read 'JM' or similar initials, with a stylized flourish.

Joseph Mansell

General Manager / Director

AMH Civil